



RETURNS AUTHORISATION FORM

PERFUME NETWORK OF AUSTRALIA
ABN: 75 161 878 235
1/142 James Ruse Dr, Parramatta NSW 2150
Phone: 1300 990 090 Fax: 1300 770 070

Please complete the following information and fax to 1300 770 070 to receive an RA No. Please **DO NOT** ship any returns until you have an RA No. *Please include this form with the item(s) to be returned.

CUSTOMER ID:	CONTACT:
CUSTOMER:	
PHONE:	FAX:
Office Use Only - RA No:	

INVOICE NUMBER	PRODUCT CODE	QTY	FAULT DESCRIPTION - Please give a detailed description

TERMS AND CONDITIONS

- All products must be returned within 7 days of receiving the RA No. – To avoid shipping at sender’s own cost.
- Perfume Network of Australia at its own discretion will decide whether to send a replacement item or give credit for the value of the item.
- Credit will only be give to items that are mis-shipped or defective, not for incorrect choices by the customer.
- Incorrect choice will result in the customer having to return item(s) at their own cost.
- If item is *lost in transit Perfume Network will not issue any credit.

*lost in transit – the sender must ensure all insurance for return of stock. (Regarding customers own cost)

I have read and understood the Terms and Conditions as set out for returns with Perfume Network of Australia

ABN: 75 161 878 235

Signature _____ Date _____